<u>Amendments to the Claims:</u>

This listing of claims will replace all prior versions, and listings, of the claims in the applications.

<u>Listing of Claims:</u>

1. – 7.   (Canceled)

8.   (New) A computer implemented method for process data management, comprising:

(a)   displaying a set of natural language trigger questions relating to identification of triggers for a problem and receiving responses to the set of trigger questions;

(b)   displaying a set of natural language reaction questions relating to collection of reactions to the triggers and receiving responses to the set of reaction questions;

(c)   receiving inputs of action steps to address the problem based on the triggers and the reactions;

(d)   identifying conflicts based on the triggers, the reactions, and the actions steps;

(e)   generating a map based on the triggers, reactions, actions steps, and conflicts; and

(f)   displaying prompts for evaluating the problem based on the map.

9.   (New) The method of claim 8, wherein each of the steps (a) through (f) may be performed, repeated, or executed in any order.

10.   (New) The method of claim 8, wherein the displaying step (a) comprises:

(a1)   displaying a series of menus comprising the trigger questions.

11. (New) The method of claim 8, wherein the displaying step (b) comprises:

(b1) displaying a series of menus comprising the reaction questions.

12. (New) The method of claim 8, wherein the receiving step (c) comprises:

(c1) displaying a series of menus comprising questions to identify one or more action steps.

13. (New) The method of claim 8, wherein the identifying step (d) comprises:

(d1) filtering the map to identify conflicting data and priorities.

14. (New) The method of claim 8, wherein the map comprises connections between the triggers, reactions, action steps, and conflicts and their relationships.

15. (New) The method of claim 8, wherein the displaying step (f) comprises:

(f1) displaying a series of menus comprising the prompts.

16. (New) The method of claim 8, further comprising:

(g) storing data collected from steps (a) through (f).

17. (New) The method of claim 16, wherein the stored data is categorized.

18.   (New) The method of claim 17, wherein categorized data supports effective data queries for cross-disciplinary knowledge building.

19.   (New) The method of claim 16, wherein the stored data is time stamped.

20.   (New) The method of claim 19, wherein the time stamped data supports event tracking and knowledge management.

21.   (New) The method of claim 8, wherein any of the questions displayed in steps (a) through (f) are preformulated or dynamically generated based on received responses.

22.   (New) The method of claim 8, wherein the method is implemented for at least one of the following:

project management;

collaboration facilitation;

work process monitoring and tracking;

learning curriculum; or

knowledge management.

23.   (New) The method of claim 8, wherein the method is implemented as an Internet-based system.

24.   (New) The method of claim 23, further comprising:

(g)   creating a collaborative transaction to support collaboration among a plurality of users for the problem.

25.   (New) The method of claim 8, wherein the method is implemented in an Intranet.

26.   (New) The method of claim 8, further comprising:

(g)   providing a toggle between an active and a passive mode, wherein the active mode categorizes and orders inputs received in any of steps (a) through (f), wherein the passive mode allows for navigating and searching of the inputs.

27.   (New) The method of claim 8, wherein in the active mode, the inputs are logged and operations can be performed on the inputs.

28.   (New) The method of claim 27, wherein in the passive mode, searching of inputs in information resources and knowledge archives is provided.

29.   (New) The method of claim 8, wherein a user's path through steps (a) through (f) is recorded and stored.

30.   (New) The method of claim 29, wherein the stored path is used to study user preferences and to support updates and refinements to the path.